

Peak Flow

THE BASICS

- CICAL has [two charges](#) that apply to outlets, the outlet charge and the peak flow charge. The outlet charge varies depending on the size of the outlet.
- CICAL's [Schedule of Charges](#) includes the peak flow charge per ML of peak flow set and the outlet charge. Both charges are annual charges.
- Peak flow is the set maximum daily flow in ML that can be ordered through a specific [extra-large outlet](#). (FlumeGate™ or SlipMeter™)
- CICAL's ordering platforms will not allow any order in excess of the set peak flow for that outlet. The minimum peak flow for an extra-large outlet is 6ML/day.
- A Water Statement shows the peak flow as the 'Max Flow' for each outlet.
- Customers can request a higher peak flow. CICAL's water operations will assess the request and confirm whether the higher peak flow can be supplied by the existing infrastructure. If the outcome of this assessment is there is capacity to supply a higher peak flow, the customer will need to make an application in writing for the higher peak flow and accept the associated annual charges that will apply to the total peak flow.
- CICAL will not approve a higher peak flow where CICAL determines an infrastructure upgrade is required to supply the peak flow requested.
- However, customers can request CICAL to investigate and cost infrastructure upgrades to supply a higher peak flow. Cost sharing will be based on the Board's External Request for Infrastructure Upgrades policy.
- Customers can request a reduction in peak flow, but it will trigger a peak flow termination charge as detailed in CICAL's [Schedule of Charges](#).
- In the event of CICAL having to manage either a restriction or a constraint, sharing is based on delivery entitlements and not on peak flow.

RATIONALE

- The peak flow charge was introduced in 2008/09 when CICAL's charge structure was changed. The peak flow charge was introduced as the second component to the CICAL outlet charge. The peak flow portion ensured the outlet charge structure was equitable across CICAL's customer base.
- The peak flow charge recognises that CICAL's fixed infrastructure and its maintenance costs do not fluctuate with change of the peak flow through a specific outlet. The infrastructure and its associated maintenance cost remain in place to support the existing flow capacity in the channel. This is why a peak flow termination charge applies where a customer chooses to reduce their peak flow.

FURTHER INFORMATION

If you require further information about peak flow or wish to explore altering the peak flow at an outlet please contact CICAL on T:02 6954 4003.